



CAREER OPPORTUNITY

DAIRY EQUIPMENT SERVICE TECHNICIAN

Western Ag Systems is currently recruiting for a *DAIRY EQUIPMENT SERVICE TECHNICIAN* based in our *SASKTOON* location.

JOB DESCRIPTION

- Responding to dairy equipment service calls and installation projects on-farm
- Diagnosing equipment issues, determining proper solutions, and performing required work to resolve the issue
- Completing necessary paperwork daily including timecard, service sheet, and safety forms
- Providing excellent customer service by answering questions, providing information on maintenance of the product, explaining the work that has been done and providing solutions to recurring problems
- Working closely with the Service Manager and Sales team providing information on equipment as needed
- Works on an on-call rotation

REQUIRED SKILLS

- Strong mechanical aptitude with previous experience working with and diagnosing equipment issues is preferred; minimum 1 year of agricultural experience is preferred
- Exceptional customer service orientation
- Excellent interpersonal and communication skills (oral and written) and the ability to work independently with minimum supervision
- Working knowledge of computers and MS Office Word; proficient in the use of smart phones
- Good analytical and problem-solving skills
- Good organizational, time management and prioritizing skills
- Excellent attention to detail

If you are interested in this position and meet the above criteria, please submit your resume in confidence to careers@westernagsystems.com.

DESIGN-BUILD

SERVICE

EQUIPMENT

SUPPLY